

For assistance with consumer fraud issues in your local area or for more information on the NC Senior Consumer Fraud Task Force, please contact:

- ❖ Area Agencies on Aging and/or local Senior Centers
- ❖ Better Business Bureau
- ❖ North Carolina Attorney General's Office
- ❖ North Carolina Department of the Secretary of State-Securities Division
- ❖ Local Law Enforcement
- ❖ N.C. Division of Aging and Adult Services
- ❖ North Carolina SMP Program, N.C. Department of Insurance

What we do:

- ❖ Identify consumer fraud and deceptive trade practices that particularly target seniors
- ❖ Educate seniors and their families about fraud and how to avoid being victimized
- ❖ Link various agencies with updated information on fraud and deceptive practices
- ❖ Provide assistance to consumers who become victims of fraud

Local Contact



NORTH CAROLINA
Senior Consumer
FRAUD TASK FORCE

State of North Carolina
Department of Health and Human Services
Division of Aging and Adult Services
www.ncdhhs.gov

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03/07



protect yourself.



NORTH CAROLINA
Senior Consumer
FRAUD TASK FORCE

North Carolina Senior Consumer Fraud Task Force

- ❖ Established in 1998 by the Division of Aging and Adult Services, AARP NC, and the NC Attorney General's Office, the Task Force was formed to fight consumer fraud against seniors by educating the public and linking law enforcement agencies to local community organizations.
- ❖ Membership includes representatives from federal, state and local law enforcement, consumer networks, crime prevention agencies, U.S. Postal Service, business, legal, insurance, government, and the aging network.

Some of the Task Force projects:

- ❖ **Scam Jams**
(public education events about frauds and scams)
- ❖ **Paper Shred-a-thons**
(events to protect against identity theft)
- ❖ **Fraud Victim Assistance Programs**
(one-on-one assistance)
- ❖ **Fraud Alerts**
(information on latest scams)

Types of fraud to watch out for:

- ❖ Telemarketing
- ❖ Charitable giving schemes
- ❖ International lotteries
- ❖ Home repairs
- ❖ Identity theft
- ❖ Investor fraud
- ❖ Internet fraud
- ❖ Credit cards
- ❖ Medicare and Medicaid fraud by medical providers and suppliers

